

NOISE

KEY POINTS

- Many complaints from residents of blocks of flats arise from noise such as DIY or building activity, late night music, laminated floors and barking dogs.
- The Government advises residents to solve their noise problems by taking a stepped approach.
- Contact your Landlord or Managing Agent to advise them of the issues you are having in order that they can contact the Leaseholder of the property which is causing the noise and nuisance.

WHAT LESSEES CAN DO IF YOU HAVE A PROBLEM

Use the following stepped approach:

1. Keep detailed diary records of problems from the start.
2. Start building a relationship with your neighbour if possible.
3. Have a quiet word about the problem.
4. Explain the impact it is having on you and your family to your neighbour.
5. Contact your local authority.
6. Speak to your Managing Agent.